**SOCIAL SERVICES AND WELL-BEING (WALES) ACT**

**HANDOUT**

**Eligibility Case Study**

1. Tell me a bit about yourself
2. Tell me a bit about what’s been happening
3. What are you most concerned about?
4. Can we spend a little time exploring what matters to you?

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| **National Outcome framework** | **What matters to me?** |
| Well-being |  |
| Physical and mental health and emotional well-being |  |
| Protection from abuse and neglect |  |
| Education, training and recreation |  |
| Domestic, family and personal relationships |  |
| Contribution made to society |  |
| Securing rights and entitlements |  |
| Social and economic well-being |  |
| Suitability of living condition |  |

1. What things prevent you from being able to achieve the things that matter to you?
2. Could support help you to achieve the things that matter to you?
3. What are the risks if you are unable to achieve the things that matter to you?
4. What skills and strengths do you have that will help you achieve the things that matter to you?

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| Internal strengths |  |
| People who give me strength |  |
| Things I am proud of |  |
| Any other strengths |  |

1. What skills, capacity and support do you think your friends and family have to offer that might help you achieve the things that matter to you? (E.g. do you share any common interests)
2. What skills, capacity and support do you think the community has to offer that could help you achieve the things that matter to you?
3. Are the skills, support and capacity available sufficient to enable you to achieve the things that matter to you?
4. Eligibility determination